



SOUTHWIND

CARPET & HARD SURFACE

LUXURY VINYL FLOORING CARE & MAINTENANCE

PROTECTION AND MAINTENANCE:

- It is recommended that you sweep & vacuum the area immediately after installation to remove potential damaging soil and debris. You can use your flooring immediately.
- Southwind recommends using a pH neutral vinyl floor cleaner as required. Examples of pH neutral floor cleaners are Bona Stone, Tile, and Laminate Cleaner, ZEP, Diversey Stride, Hilway Direct HD pH Neutral Cleaner, Armstrong's Once-n-Done, etc. **NOTE:** The listed cleaning agents are a representation of flooring cleaners that Southwind recognizes as acceptable for our products. Other neutral pH cleaner may provide satisfactory results as well. Southwind does not warrant any of the cleaning agents or conditions associated with them as the application of them is beyond our control.
- Southwind recommends products made by Custom Building Products: Aqua Mix Grout Deep Clean (found at your local Home Depot) for most common household spots on both surface and Authentic "grouted" areas. We have tested these products on the toughest spots with successful results. The severity of a spot can require a repeat cleaning, as indicated in product use directions.
- For commercial installations, we approve the use of a low speed (175 rpm) floor cleaning machine with 3M red or white pad. Southwind will not be responsible for damages associated with a floor cleaning machine.
- Always rinse the floor thoroughly with clean water and allow to dry as the floor may be slippery when wet. Air movers or fans will speed up drying time.
- Never saturate your flooring.
- Do not buff, wax or use cleaning products that contain surfactants. Dish lotions, laundry detergents, Murphy Oil Soap cleaners should not be used to maintain your flooring.
- **Never steam clean or use a steam mop on the floor.**
- **Furniture & appliances:** When moving heavy furniture or appliances place a hard surface between the item and the floor and roll or slide the item on it. **DO NOT** roll or slide them across the floor without this protection. When possible lift the object being careful to avoid injury. Furniture glides may cause damage to your flooring.
- Felt pads on chair legs should be installed and replaced periodically, as they wear and accumulate abrasive materials with use and can damage the floor.
- Hard surface mats are required under office chairs. Rolling traffic may damage your flooring and is not warranted.
- We recommend the use of non-staining walk off mats at all entryways. Note: Always use non-staining area rugs and mats as they can reduce the risk of permanently staining your flooring caused by latex and rubber backed rugs. Woven rugs may have dye's that can permanently stain your flooring. Using a non- staining padding / mat under it will help reduce that risk.
- High heels and spiked shoes, may mark, abrade, or otherwise damage the surface and finish of your floor. This is not a warranted condition.

For information regarding our products, and warranties please visit our web-site: www.southwindcarpet.com